

GRIEVANCE REDRESSAL OFFICER

ANAND RATHI GLOBAL FINANCE LIMITED

In case of any complaints / grievances the customer may contact the Grievance Redressal Official at the below contact details:

Grievance Redressal Officer Details:

Name of Grievance Redressal Officer : Mr. Sachin Shah
Email ID : nbfc_grievance@rathi.com
Telephone No. : 022-6281 7000

If the complaints/dispute is not redressed within a period of one month, the customer may appeal to the officer-in-charge of the Regional office of Reserve Bank of India under whose jurisdiction our company is registered at the below mentioned address:

RBI (DNBS) Contact Details:

Address : Dy. General Manager
Department of Non-Bankings Supervision
Reserve Bank of India, Mumbai Regional Office
3rd Floor, RBI Building, Opp. Mumbai Central
Railway Station, Near Maratha Mandhir,
Byculla, Mumbai - 400008
Tel. No.: 022- 23084121/ 022- 23028436
Fax No.: 022- 23022011
Email: dnbsmro@rbi.org.in